



Microsoft Identity Lifecycle Manager (ILM) “2” Envisioning Workshop

This ILM “2” workshop extends our proven workshop and approach for deploying identity and access solutions using ILM 2007, embracing the enhanced capabilities of ILM “2”. The workshop is designed to help customers understand ILM “2”, its value to the organization, the most suitable approaches to implementation and how to move forward.

■ Background

The release of ILM “2” presents many new and important opportunities for identity and access. Building on the success of ILM 2007, with its synchronization, metadirectory, certificate and smart card management and user provisioning capabilities, ILM “2” adds new features for:

- Policy Management – allowing all enterprise systems to use a common framework for integration, automation and policy management via a SharePoint-based console with workflow capabilities
- Credential Management – enabling integrated management of multiple credentials and user self-service from within the Windows logon environment
- User Management – for automated, codeless provisioning of users, access rights and resources and employee self-service
- Group Management – enhancing security and compliance and increasing user productivity via the provision of employee self-service and tight integration with Microsoft Office
- Improved extensibility and developer options

This workshop is applicable to organizations considering the use of ILM “2” for the first time and to those who have already deployed a solution for identity and access and who need to understand the benefits of upgrading to ILM “2”, along with the business and technical approach they should take.

■ Engagement

This engagement involves a combination of workshops, interviews, and reviews of current technology, approaches and best practices to understand the current environment, the desired environment, and the required roadmap to get there. The workshop has become a standard component of the Oxford Computer Group methodology and is used to provide a clear understanding and assessment of the requirements. The value for the customer is education, expert guidance and a set of deliverables which provide the business case and plan for moving forward.

■ Structure and Aims

Conducted over 5 days, this engagement consists of 2 days for on-site workshops and an additional 3 days for interviews, reviews and formulation of the approach and documentation. The exact scope of the engagement will be agreed in advance, but typically would aim to achieve the following:

- Elicit and share information from project stakeholders
- Provide general education on identity and access
- Provide education on the capabilities of ILM “2”, highlighting its value to your organization
- Achieve a common understanding of identity and access project aims and objectives
- Develop a high level solution design with suggested project phasing and indicative costs
- Agree key roles and responsibilities for the project lifecycle and the ongoing support and management of the system
- Support production of an outline project plan

■ Benefits

- Provides education and guidance on identity and access and ILM “2”
- Encourages a consensus between key stakeholders on the best approach to identity and access and use of ILM “2”
- Identifies preferred implementation options based on current technology, future business requirements and known best practices
- Explores potential business benefits of an ILM “2” solution including: cost savings, efficiency and productivity gains, quality of service improvements and enhanced security and compliance
- Provides a high level roadmap for implementation
- Identifies specific projects on the roadmap, including detailed milestones, timelines, costs, and resources required for the first steps





Results

The output from this workshop is synthesized into a number of planning and design documents which can include:

- Vision Statement and Solution Objectives
- Project Plan and Scope
- Implementation roadmap
- High level design
- Identification of areas where further information is required
- Training needs
- Indicative budgetary estimates
- Schedule for the initial project delivery

What Next?

The follow on to the workshop would be an initial engagement to design, then build and deploy the proposed ILM "2" solution.



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About Oxford Computer Group

Oxford Computer Group (OCG) is a Microsoft Gold Partner specializing in identity & access (IDA) management. With operations in North America, the UK and Germany, OCG has an enviable repository of expertise, solution components and training courses. OCG has deployed 300+ enterprise wide IDA solutions and trained 3000+ people on Microsoft IDA technologies. We understand identity and access management — benefit from our experience and capability.